Trip Cancellation / Trip Interruption

Insured's Statement

Please type or print clearly. Attach a separate sheet if additional space is required.

INSURED INFORMATION

Insured's Name

Certificate #

Insured's Address

Primary Phone No.

Secondary Phone No.

Insured's Email Address

CLAIM INFORMATION

Date trip was booked (MM/DD/YYYY)

Scheduled departure date (MM/DD/YYYY)

Scheduled return date (MM/DD/YYYY)

No. of travelers affected

Please provide the specific circumstances which caused your trip cancellation or trip interruption:

Date trip was cancelled/interrupted (MM/DD/YYYY)

Who was notified of the cancellation? (Please provide the name and phone number of travel agent, airline, cruise line, tour operator, etc.)

Have you applied for or been given credit or other arrangements as reimbursement for your loss? (If yes, please provide details)

†Total amount you are claiming

$

†Trip Interruption ONLY: Please itemize total of amount you are claiming:

Description	Date of Original Purchase	Name of Airline/Cruise Line/Hotel/Tour Operator or Other Vendor	Date of Travel/Stay	Original Purchase Price	Pending/Received Credit or Vouchers	Non-refundable Amount Claimed

(†Attach a separate sheet if additional space is required)

SICKNESS OR INJURY

If your claim is the result of sickness or injury to you, a family member, a traveling companion or a child caregiver, please complete the following:

Name of sick or injured person

*Relationship to you

Date sickness or injury began (MM/DD/YYYY)

Date sickness or injury ceased (MM/DD/YYYY)

Nature of sickness or injury (If injury, please provide date, time, place, and circumstances of accident)

Date of first treatment (MM/DD/YYYY)

If hospitalized, dates confined: from (MM/DD/YYYY)

to (MM/DD/YYYY)

Please list the names and addresses of all treating/consulting physicians or healthcare providers: (Include name, street address, city, state, zip and phone)

If hospitalized, please provide name and address of hospital(s) where treatment was received:

Was sickness or injury the sole cause of your trip cancellation or trip interruption? (If not, please provide details)

DEATH OF A FAMILY MEMBER OR TRAVELING COMPANION

If your claim is the result of the death of a family member, traveling companion, or traveling companion's family member, please complete the following:

Name of deceased

*Relationship to you

Date of death (MM/DD/YYYY)

Please attach a copy of the death certificate.

CERTIFICATION OF NO OTHER INSURANCE

I, hereby certify that I have no homeowner, renter or any other travel insurance covering this loss and further attest that I have not submitted a claim for this loss under any other policy.

Signed (Insured or authorized person)

Date (MM/DD/YYYY)

AUTHORIZATION

(A signed authorization must be completed by the sick or injured person)

I authorize any insurance company, physician, hospital or other healthcare provider, any travel organization or agency, airline carrier, cruise line, tour operator, rental agency, hotel, motel or similar entity providing lodging on a rental/lease basis or any other person who may have knowledge regarding this claim to release any information requested regarding this claim and the loss reported. I understand this information will be used by Robin Assist, or its authorized representatives, for the purpose of evaluating and determining coverage for this claim. I know I have a right to receive a copy of this authorization upon request and agree that a photographic or facsimile copy of this authorization is as valid as the original. I agree that this authorization shall be valid for the duration of this claim. I understand that any person who knowingly and with intent to defraud or deceive any insurance company files a claim containing any materially false, incomplete or misleading information may be subject to prosecution for insurance fraud.

NEW YORK RESIDENTS: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

Signed (‡Sick or injured person)

Date (MM/DD/YYYY)

‡If sick or injured person is a minor, please provide signature of parent or legal guardian.

How to submit this form

Online	claims.robinassist.com
Email	EFToursclaims@robinassist.com
Mail	Robin Assist, P.O. Box 211879, Dallas, TX 75211
Phone	+1 877 314 1193 (Questions about a claim already in progress)

Please include a cover sheet or cover letter with the Insured name and Claim number.

PLEASE NOTE: Any fees associated with the completion of this form and/or medical records requests remain the responsibility of the patient, insured or claimant. All invoices or requests for payment sent to Robin Assist will be returned to sender.

Fraud Warning Statement

FOR RESIDENTS OF ALL STATES OTHER THAN THOSE LISTED BELOW: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

ALASKA: A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

ARIZONA: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

CALIFORNIA: For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

COLORADO: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

DELAWARE: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

FLORIDA: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

IDAHO: Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony.

INDIANA: A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

KANSAS: A "fraudulent insurance act" means an act committed by any person who, knowingly and with intent to defraud, presents, causes to be presented or prepares with knowledge or belief that it will be presented to or by an insurer, purported insurer, broker or any agent thereof, any written, electronic, electronic impulse, facsimile, magnetic, oral, or telephonic communication or statement as part of, or in support of, an application for the issuance of, or the rating of an insurance policy for personal or commercial insurance, or a claim for payment or other benefit pursuant to an insurance policy for commercial or personal insurance which such person knows to contain materially false information concerning any fact material thereto; or conceals, for the purpose of misleading, information concerning any fact material thereto.

KENTUCKY: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

MAINE: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

MARYLAND: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

MINNESOTA: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

NEW HAMPSHIRE: Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

NEW JERSEY: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

PENNSYLVANIA: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

NEW MEXICO: ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

OHIO: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

OKLAHOMA: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

OREGON: IMPORTANT NOTE: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance may be guilty of a crime and may be subject to fines and confinement in prison.

TENNESSEE: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefit.

TEXAS: Any person who knowingly presents a false or fraudulent claim for payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

VIRGINIA: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

WASHINGTON: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

NEW YORK: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.